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We believe that day-in, day-out, our pricing is very attractive relative to our competition. Combined with our product assortment, product availability and service level, we believe that we offer a compelling shopping experience. With that in mind, we do not “match” competitor’s pricing or offer price protection.

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The advertisement of any product on this does constitute an offer to sell. Your order or your receipt of an electronic or other form of order confirmation does no signify our acceptance of your order, nor does it constitute confirmation of our offer to sell. A1 Medical Equipment & Supply, Inc. reserves the right at any time after receipt of your order to accept or decline your order. A1 Medical Equipment & Supply, Inc. reserves the right at any time after receipt of your order, without prior notice to you, to Supply less than the quantity you ordered of any item in accordance with our order limitation policy.

All orders place must obtain pre-approval with an acceptable method of payment, as established by our credit department. We may require additional verifications or information before shipping any order. Please allow up to 72 hours for order processing for address verification.

#### International and Bulk Orders

Please fax to (310) 649-5073 or email [a1medicalsupply@att.net](mailto:a1medicalsupply@att.net) to for quotation. Please include the following information in your email or fax:

- Product part numbers or product description
- Quantity per product
- Method of payment
- Shipping destination
- Date required

We will email or fax you a copy of your quotation within 72 (seventy two) hours after we receive your complete inquiry. We reserve that right not to participate in the quoting process. We will only accept wire transfer in advance. Customer is responsible for all border duties and fees.

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#### Payment Methods

**Credit Cards** – We currently accept Visa, Master Card and American Express. Credit card surcharge may be applicable for using your credit card with A1 Medical Equipment & Supply, Inc. Please be sure to provide your exact billing address and telephone number (the address and phone number your credit card bank has on file for you). Incorrect information may cause a delay in processing your order. Your credit card will be billed upon shipment of your order.

**Wire Transfers, Money Orders, Cashiers Checks, Company Checks, & Personal Checks** – A1 Medical Equipment & Supply, Inc. accepts money orders, cashier's checks, personal checks and company checks only by mail, and only in U.S. Dollars. For checks, money orders or cashier's checks, please allow up to 5 working days after receipt of payment for clearance of funds before the order is processed. Wire transfer orders are processed immediately upon confirmation of receipt of funds in our bank account. A1 Medical Equipment & Supply, Inc. cannot guarantee the availability of a product by the time funds clear or payment is received. We will charge a \$25 fee on all returned checks.

#### Shipping Policy

A1 Medical Equipment & Supply, Inc. does not ship on weekends and holidays. Due to the shipper restriction we cannot deliver to P.O. Boxes. All shipments are subject to stock availability. A1 Medical Equipment & Supply, Inc.'s shipping and handling charges are based on total weight or package size, and are calculated as determined by freight carriers servicing A1 Medical Equipment & Supply, Inc. A1 Medical Equipment & Supply, Inc does not guarantee estimated ship times or A1 Medical Equipment & Supply, Inc site nor does A1 Medical Equipment & Supply, Inc guarantee any claims made by any carrier.

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A1 Medical Equipment & Supply, Inc. shall automatically charge and withhold the applicable sales tax for orders to be delivered to addresses within Texas, unless the customer is tax exempt and provides the required tax exempt information to A1 Medical Equipment & Supply, Inc. before ordering. Each customer shall be solely responsible for all sales taxes, or other taxes, on orders shipped to any other state.

#### Fraud Protection

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For protection of our Customers, we ship only to the verified billing address or authorized shipping registered with the Customer's credit card issuer. Authorized shipping address can be obtained upon contact of the credit card issuer. Credit card issuer registers alternative (shipping) address upon customer's authorization in addition to existing billing address for internet deliveries. Please call if you have any questions.

To register an alternative address (not the same as billing – for example your office or relative's place of residence), call the toll-free number on the back of your credit card for further assistance.

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